

QUALITY POLICY

Intercollege is committed to providing education programs in the fields of Maritime Studies, Aesthetics, and Culinary Arts.

This objective is aligned with:

- The provision of services in accordance with customer requirements and the applicable laws and regulations of Cyprus and Europe.
- The full understanding and satisfaction of its customers' requirements.

To achieve the above, the College Management:

- Has adopted a Quality Management System (QMS) in accordance with the International Standard ISO 9001, which is applied to all activities impacting the quality of its services and customer satisfaction.
- Continuously reviews and improves the characteristics of its services, as well as the effectiveness of its Processes and, consequently, the entire QMS.
- Sets measurable quality objectives, which are evaluated within the context of the QMS review.
- Provides the necessary human and other resources for the smooth, efficient, and effective operation of the QMS.
- Aims to develop long-term good relationships with reliable, high-quality, technologically advanced, and conscientious providers and partners.
- Invests in the continuous training, updating, and education of its staff.
- Identifies, evaluates, and addresses the risks and opportunities from the external/internal environment.

The continuous effort to improve services, QMS processes, and customer satisfaction is a primary concern of the College and the philosophy of every member of its staff.

Associate Director



Date 28/08/2024

